

Any reason, anytime

Minimise downtime with JB Hi-Fi Tech Care+ device Replace or Refresh solutions.



Experience true peace of mind

JB Hi-Fi Education understands the critical role portable devices play in educational settings. Schools need their students and educators to be productive and efficient at all times – Device-related downtime can significantly affect both productivity and learning. That's why we offer you a service that gives you peace of mind and gets you back to learning with minimum downtime.

Key benefits of JB Hi-Fi Tech Care+



Any reason

Rest easy, knowing that your device is covered for any reason, no matter the condition*.

*In accordance with the plan T&Cs.
Excludes lost and stolen items.



No hidden costs

With us, there are no unexpected fees to worry about.



Warranty Guarantee

The Warranty Guarantee provides certainty of coverage for mechanical and electrical faults across the 3 years of the Tech Care+ plan.



Swift turnaround

Fast resolutions with Replace plan (as fast as next business day) and Refresh plan (5-business days), minimising downtime.

Why choose JB Hi-Fi Tech Care+?



Day one coverage

Your device is protected from the moment you get it.



Trusted support

Benefit from the backing of JB Hi-Fi, Australia's largest electrical retailer, and supported by SquareTrade, an AllState company.



Any reason coverage

Our service allows you to Refresh or Replace your device for any reason, which includes anything from a change of colour to minor scratches or even damages.*

*In accordance with the plan T&Cs. Excludes lost and stolen items.



Length of cover

Rest assured that your device will be covered for the first 3 years of ownership.










Replace plan

You will receive an advance exchange, meaning the administrator will send you the replacement device before it has received your device!



Refresh plan

Your device will be brought back to optimum working condition, through diagnostics and replacements of parts that are damaged or not operating at optimal capacity (such as batteries) and your device will be cleaned from debris and dirt.

Description:		Tablets: iPad & Android	Laptops: Under \$1,000	Laptops: \$1,000 and over
Any reason plan 		Replace	Replace	Choice of Refresh / Replace
Plan term 		3 Years		
Included service requests 		3 service requests		
Service fee per service request 		\$65	Choice of \$150 or \$250, determined at time of purchase	
Trigger for service request 		Any reason Any time		
Warranty Guarantee 		The Warranty Guarantee provides you with certainty that your device will be repaired in the case of mechanical or electrical failure at any time during the 3 year plan term		
Change of mind 		Cooling off period of 15 days from the date of purchasing the plan		

Ready to experience peace of mind?

Contact us about Tech Care+



jbhifi.education/edu-techcare

Call us 1300 746 752

Email us education@jbhifi.com.au

Create an account www.jbhifi.education

Learn more www.jbhifi.education/edu-techcare