



PARENTS AND CITIZENS ASSOCIATION

Returns Policy

WHAT can be returned?

Uniforms can be returned if:

- Proof of purchase (receipt) is provided
- Still in the original packaging
- Have tags on
- Have not been worn
- Have not been washed, and
- Have not been named

Socks and customised uniforms cannot be returned or exchanged.

WHEN do items need to be returned?

Items need to be returned within three (3) months of purchase. The exception is for items purchased in November and December for “back to school”, which can be returned up until March the following year.

WHERE do items need to be returned to?

Please return items to the Uniform Shop, B Block, Blackwattle Street, MacGregor during trading hours. Please refer to the Uniform Shop opening hours.

HOW is the refund payment made?

Returned items may be refunded to the original payment method, as shown on the purchase receipt unless otherwise instructed.

Items not meeting the above conditions cannot be refunded or exchanged but may be accepted into the Second Hand Shop for sale, subject to the discretion of the Uniform Shop Convenor.