

Parent and Carer's Fact Sheet

Microsoft Intune for Queensland State Schools



BYOx V2 Overview

Macgregor SHS, together with the Department of Education, is implementing a new Bring Your Own (BYO) device solution called "BYOx V2" that enables students to use their privately owned devices to access school email, learning applications, printers and shared network drives at the school.

As part of the BYOx V2 project rollout, our school wireless systems will be updated to improve access from private devices. We will also introduce Microsoft Intune, which is an enhanced mobile device management platform. All students will need to enrol their BYO devices into Microsoft Intune to continue using their laptop at school.

What does "enrolling your child's device into Intune" mean for my child?

Enrolling your device into Intune will mean your child will be able to:

- access the school Wi-Fi network and have school email automatically set up and configured
- access the school's learning applications and websites
- self-manage their device

What can't school administration staff see and do on my child's device?

After installing Intune on your child's device, your school can only see information that is relevant to school. The school cannot:

- see your child's personal information
- see what your child is doing on their device
- see or locate where your child's device is
- see information on your child own applications (other than school applications) that are installed on your child's device
- uninstall any applications including your child's own applications

What if I am having trouble with the enrolment?

If you are having trouble or have further questions, contact the Macgregor IT support staff.

Please note, your child will need to stay logged in for 15 minutes after enrolment is performed to ensure all Intune set-up is complete.

Frequently Asked Questions

Where is it best to enrol my child's device into Intune?

We recommend that your child enrolls their device into Intune at home using your home Wi-Fi internet connection. Enrolling at home will reduce delays for your student on arrival at school. If problems are encountered, your child may also enrol at school by visiting the school's IT support at Tech Connect in F Block.

How much home internet data allowance does Intune use?

A small amount of data is required to both enrol your child's device into Intune and subsequently to use Intune at home to access school email and learning applications. Home data allowance will be required if your child is accessing websites and school applications; the amount depends on the applications.

Can I have multiple mobile device management tools on my child's device?

Microsoft Intune does not work if other mobile device management tools are installed.

Can I use parental controls if my child's device has Intune installed?

Parental controls can be used in conjunction with Intune. Windows has [Microsoft Family](#) to manage screen time and block and manage apps and features on your child's device. The Macgregor IT support staff can also talk to you about parental controls.

What are the requirements for my child's device?

Your child's device needs to be supported by the manufacturer. Macgregor IT support staff cannot diagnose or repair the device. It is strongly recommended your device meets the minimum BYOD specification in our [Handbook](#) to best equip your child for learning. Please visit the [Macgregor SHS website](#) for further details.

We recommend that you update the operating system on your child's device to latest available operating system. Windows 10 builds higher than 1607 are recommended. Our IT support staff can help if you have questions about the operating system.