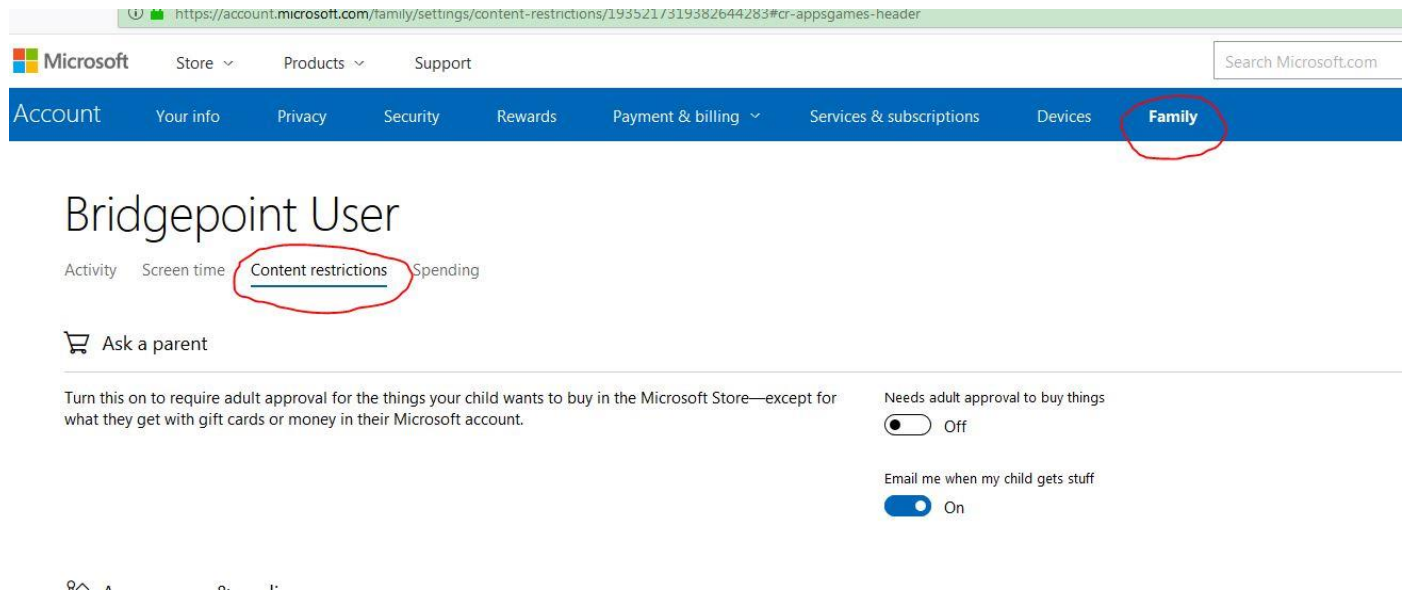


# Problem / Question

BYOx - Microsoft Family Features of Content Restriction (stopping access to inappropriate sites) conflicts with Onboarding a device

## Solution

1. The parent must log into their Microsoft account first, add the white listings under the Content Restrictions section:



The screenshot shows the Microsoft account Family settings page. The navigation bar at the top includes 'Account', 'Your info', 'Privacy', 'Security', 'Rewards', 'Payment & billing', 'Services & subscriptions', 'Devices', and 'Family' (circled in red). The user is identified as 'Bridgepoint User'. Below the user name, there are tabs for 'Activity', 'Screen time', 'Content restrictions' (circled in red), and 'Spending'. A 'Shopping cart' icon is labeled 'Ask a parent'. The 'Content restrictions' section has two toggle switches: 'Needs adult approval to buy things' (set to Off) and 'Email me when my child gets stuff' (set to On).

2. The parent Microsoft account needs to add following three sites into children account's white list:

- The homepage(s) of the default browser (Microsoft Edge or Internet Explorer)
- msftconnecttest.com/redirect
- guestportal.byoeq.edu.au

### Web browsing

Turn this on to block inappropriate websites and help protect your child from sites and search results that are too mature.

This setting only works with Microsoft Edge and Internet Explorer on Windows 10 and Xbox One devices and blocks commonly used browsers to help keep your child safer. To unblock them, go to **Always blocked** in the **Apps, games & media** section above.

Block inappropriate websites

On

Adult content is blocked and SafeSearch is on

Always allowed (3)

Add a website you want to allow +

Only allow these websites ?

m: msftconnecttest.com/redirect

× Remove

msn.cn/spartan/dhp?locale=en-US&market=AU&enablelregulatorypsm=0&enablecspm=0&ishostisolation...

× Remove

guestportal.byoeq.edu.au/

× Remove

Issues:

- The URL must be put in exactly as above, we attempted to add the guestportal with an additional / at the end of the URL and this caused it to fail. You may be able to add the http/https at the beginning but this is not needed.

3. Once added, the student/child microsoft account must be logged into the device and the Internet accessed in order to sync the settings to the machine.

4. Once the child account is synced the onboarding process can continue.